Important information for passengers with a Rail&Fly eTicket

DB **BAHN**

Rail&Fly e-ticket

Rail&Fly is a combined ticket for rail travel to the airport in connection with an international flight. The terms and conditions are defined by your airline.

Rail&Fly – Overview

- Rail&Fly is valid on the day of departure in Germany (and the day before, if booked by the agent), the day of arrival in Germany and the following day.
- Rail&Fly is valid on all DB trains; it is also valid on City Night Line and ICE Sprinter trains subject to payment of a supplement and reservation.
- Rail&Fly is not valid for travel on Thalys, DB Autozug, special trains or within transport associations.

Collecting your ticket

You can pick up your Rail&Fly ticket from a DB long-distance ticket machine as from 3 days before your journey begins. Please proceed as follows:

- Choose the language you require.
- Follow the instructions for "Rail&Fly".
- As authentication, enter your pickup number (DB collection number), which you will receive from your flight booking agency /airline.

Please note how many pickup numbers you have received.

2 pick-up numbers

- If you have **two** pickup numbers, you will receive separate tickets for the outbound and return journey. When you begin your return journey, please use the second pickup number to collect your Rail&Fly ticket for the return journey.

1 pick-up number

- If you have booked Rail&Fly for onward- and return journey but only got **one** pickup number, you will receive one round-trip ticket for outbound and return journey. Please keep the ticket in a safe place until you have completed the return journey.

Train connections to/from the airport

The journey times stated on your travel documents are not genuine connection data. Please contact a DB Travel Center, DB-licensed travel agency or go to www.bahn.de to check the times of train connections on the actual travel date. Please note the check-in times of your airline and choose a train connection so as to arrive at the check-in desk at least 2 hours before it closes.

Documents required for the rail journey

- Rail&Fly ticket (must be printed before you begin the rail journey)
- Flight schedule / itinerary (provided by the flight booking agency)
- ID card and/or passport

Incorrect travel data / loss / faults

- If you have changed your booking and the printed ticket does not state the new travel data, you are obliged to contact the nearest DB Travel Center and present your new flight schedule (Itinerary) and the printed Rail&Fly ticket to have an appropriate endorsement marked on your Rail&Fly ticket. *

- You are not entitled to a replacement if you lose your ticket.

- If there are technical problems at the vending machine, please contact a DB representative. If no ticket is prepared, please contact your airline first. If the problem cannot be solved, please board the train and contac the conductor.

No use / partial use of the Rail&Fly ticket

As soon as you have picked up the Rail&Fly ticket, the flight tickets can only be refunded or rebooked subject to certain conditions. The conditions for rebooking and cancellations vary from airline to airline.
For further details please contact your airline or flight booking agency. Please contact the place where you bought your flight ticket – the airline will need the original Rail&Fly ticket.

Please note

Rail&Fly tickets are printed on heat-sensitive paper. Please protect them from exposure to sunlight, moisture and heat.

We wish you a pleasant journey.

Deutsche Bahn AG   Correct at: August 2010

Rail&Fly Einfache Fahrt ①
Nicht gültig innerhalb von Verkehrsverbünden
FAHRKARTE ②

CIV 1080 Gültig ab ④ Hinf. bis
29.09.10 30.09.10

1 Erwachsene(r) ③
-- Kind(er)

		VON	-> NACH			KL / CL
		Railway Germany ⑤	-> Frankfurt(M)Flugh.			1 ⑥

Verkehrsübliche und durch die
Fahrplanlage bedingte Wege sind
in Richtung auf das Reiseziel
zugelassen ⑦

Gültig nur in Verbindung mit einem
Flugticket bzw mit Reisebestätigung ⑦

Bahn-Tix 6333

RAIL&FLY incl. ICE und Transfer zum Flughafen ⑧
Erm --------

Preis EUR *****.**

9567088
Vorgangs-Nr 83774263 ⑨

Germany Airways ⑩ 12
699157 902 Frankfurt(M) 00
29.09.10 DB Zentrale 14:52

00235861 13 RECHNUNG

① Hin u. Rückfahrt : Round trip
Einfache Fahrt: single trip

② Train ticket

③ Number of passengers
Erwachsene/r : adult/s
Kind(er) : child/ren

④ Validity (DD.MM.YY)

⑤ Route (from-to)

⑥ Carriage class

⑦ Conditions – already detailed
on page 1 of this leaflet

⑧ Rail&Fly incl. ICE and transfer
to the airport

⑨ last 8 digits of flight ticket
number

⑩ Airline